

2016

ANNUAL
REPORT



We are Sumter, South Carolina.

We were born of backcountry settlements where early patriots fought for our nation's freedom. Today, we continue to embrace our friends and neighbors who stand at the ready to serve our community and defend our country. We are a community of connections where deep family roots combine with a welcoming spirit. We are the perfect combination of small town warmth and city amenities. We celebrate the simple beauty of a stunning rural landscape, of a swan gliding across our storied gardens, of a clock tower standing sentinel over our historic and revitalizing downtown. We have a proud past and play an important role on the world stage. We look to the future with ambitious goals to provide the best for our children, to constantly invest in our community, and to foster ongoing success.

Sumter is Investing. Inviting. Serving.
Sumter is Uncommon Patriotism, Progressive Spirit.

This document serves as a statement of City Council, highlighting many of the achievements and successes for the 2016 year. This report reflects the City of Sumter's commitment to providing superior services to our residents, businesses, employees and visitors.



CITY COUNCIL MEMBERS:

Front Row, L-R:

Mayor Pro Tem Thomas Lowery

Mayor Joe McElveen

Ione Dwyer

Back Row, L-R:

David Merchant

Steve Corley

Robert Galiano

Calvin Hastie

AWARDS



- American Association of Retirement Communities Seal of Approval
- Abandoned and Dilapidated Housing Demolition Program Awarded the 2016 Outstanding Planning Implementation Project of the Year by SCAPA
- Palmetto Tennis Center Named Top Tier American Tennis Facilities
- TripAdvisor Certificate of Excellence for Swan Lake Iris Gardens
- Penny for Progress wins Livability Award by the US Conference of Mayors
- Penny for Progress wins 2016 MASC Achievement Award in Economic Development.
- City receives Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of US and Canada.
- City Improved to Class 1 Fire Protection
- Sumter Ranks as "Medium-High" for Small Cities Economic Dynamism Index, by the Federal Reserve Bank of Atlanta.

OVER \$13 MILLION IN PRIVATE INVESTMENT DOWNTOWN



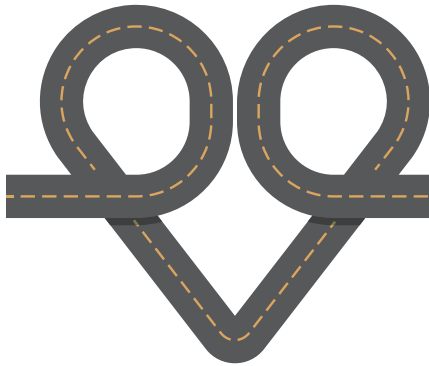
\$12M

HYATT
PLACE
HOTEL

\$1M

THE ITEM

3 SMALL
BUSINESSES



INVESTING IN REDEVELOPMENT

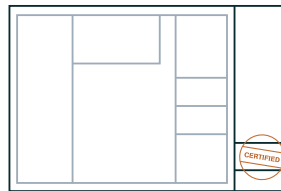
Southern Gateway &
East Liberty Street Streetscape Project



BUSINESS
LICENSE

3240
ACTIVE
BUSINESS
LICENSES

Building Inspectors
Maintained **100% ICC &
SC Building Inspectors**
Certification Status



New Residential
Homes Built

x167



37

PERMITS

issued for solar
energy homes



26,683

UTILITY
CUSTOMERS



\$3,063

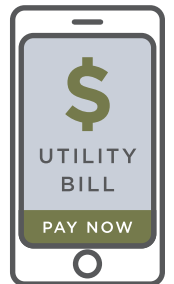
Donated by Customers for
Neighbor Helping Neighbor



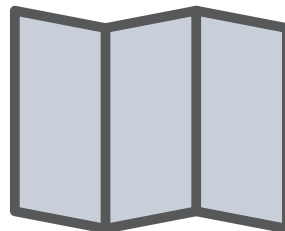
650K
VISITORS

1,902

Enrolled in
Paperless Billing



\$420K
ATAX DOLLARS



30,412
Brochures
Distributed

\$37,239

in community
support &

159.7K

attendees



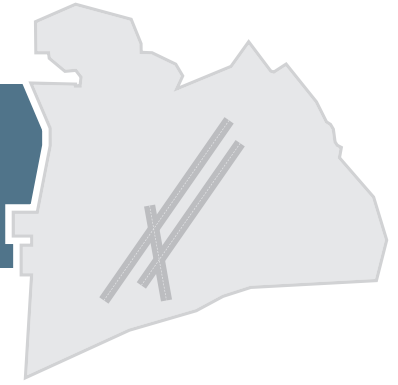
2191

direct contact
relocating families
via Shaw AFB,
industry and retirees.



BASE PROTECTION

Creation of 1,000 acres of conservation areas to protect the future of Shaw Air Force Base. Sumter-Shaw Joint Land Use Survey Data is available at SumterShaw-JLUS.org.



of survey respondents agree that the Sumter community **MUST** continue to take necessary steps to ensure the Air Force contributions are sustained and enhanced.



Next-Step Strategies:

- Comprehensive Planning Recommendations
- Zoning Code Changes
- Increased Notice to Property Owners
- Ongoing Communication with Shaw



81,229

911 CALLS
POLICE, SHERIFF,
FIRE, EMS AND
PUBLIC SERVICE.



**300
HRS**

AVERAGE
TRAINING
TIME PER
FIREFIGHTER



7,776 HRS

POLICE TRAINING



37 

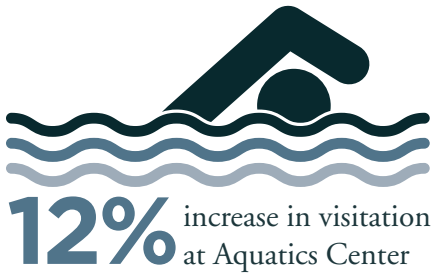
PARTICIPANTS IN
**PROJECT
CHECK MATE**



99%
SATISFACTION
RATING WITH
POLICE
INTERACTION



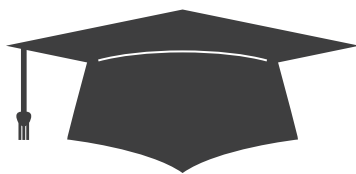
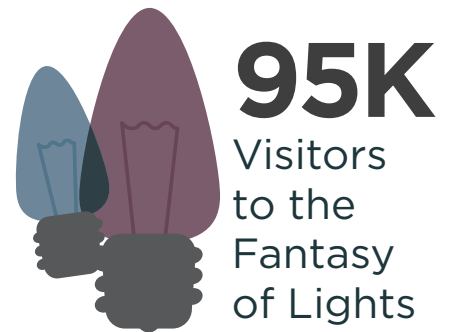
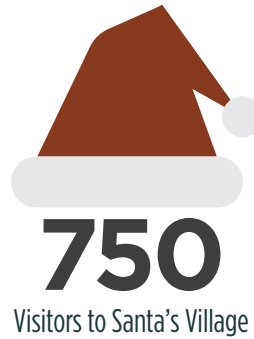
21 CPR/AED
CLASSES



City Staff dedicated a total of
8032 HOURS
of Volunteer Time to the Sumter Community
(That's 334 calendar days or 1,000 8-hour working days.)



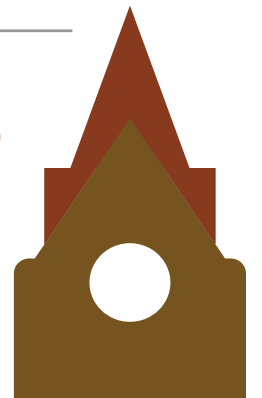
35,000
visitors to the
Iris Festival
Despite weather-related closures.



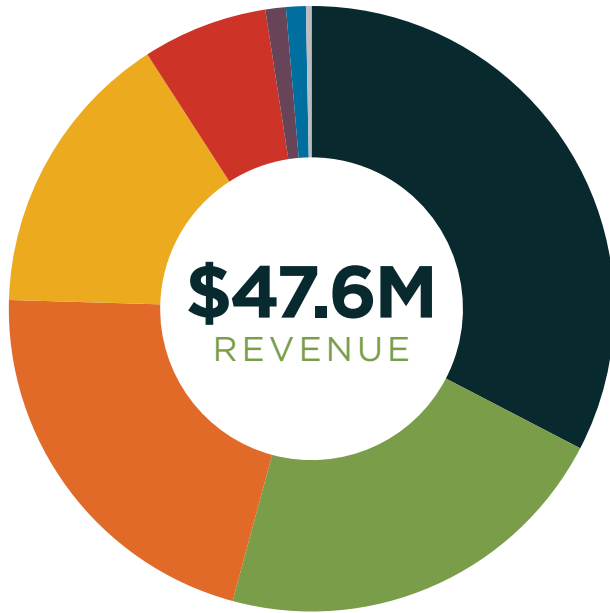
2367 STUDENTS
Participated in Sumter Opera House Youth Education Series



35 EVENTS AT THE
SUMTER OPERA HOUSE
18 EVENTS
DOWNTOWN



REVENUES VS. EXPENDITURES



- Intergovernmental Revenue
- Licenses, Permits & Franchise Fees
- Property Tax
- Sales Tax
- Charges for Services
- Fines, Fees & Forfeitures
- Other
- Interest Income & Investment Return



- Public Safety & Law Enforcement
- General Government Administration
- Public Works
- Parks, Recreation & Culture
- Economic Development
- Debt Service
- Community Development

31
SIGNETS
baby swans
HATCHED AT
SWAN LAKE
IRIS GARDENS

92
SWANS

6K
PLANTS
PRODUCED FOR
PARKS AND
GREENSPACES

2 **FACADE GRANTS**
ISSUED TO
DOWNTOWN
BUSINESSES

98 PROPERTIES UNDER
CONTRACT FOR
NEIGHBORHOOD
INITIATIVE PROGRAM

90
DILAPIDATED
STRUCTURES
VOLUNTARILY
DEMOLISHED



1196 ENFORCEMENT ACTIONS INCLUDING:

- BUILDING REPAIRS
- JUNK OR TRASH REMOVAL
- OVERGROWN LOTS



2 SEWER IMPROVEMENTS FOR LMI HOMEOWNERS
2 NEW AFFORDABLE HOMEBUYER UNITS BUILT

10 LMI HOUSES REHABILITATED



WORK ORDER

x367

for preventative, corrective or restorative tasks.



HYDRANTS REPAIRED & REPLACED

6966
FLOW TESTS



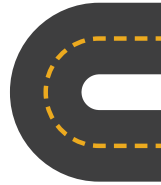
700

Linear Feet of Waterlines Installed



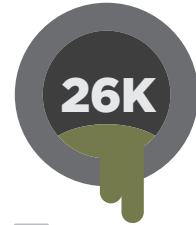
200

Linear Feet of 48" Storm Water Drain Line



30K

Linear Feet of C-Fund Road Paving



26K

Linear Feet of Sewer Line Clearing and **105** Pipe Outfalls Inspected



1100

Linear Feet of 18" HDPE Drain Line



12.8K

Tons of Commercial Garbage Collected from 800 Customers



500

Tons of Residential Recycling



10K

Tons of Residential Garbage Collected from 15,500 curbside customers.



9.7K

Tons of Yard Debris



x20



11 Miles
of Ditches Cleaned



16 Miles

Stream Channels Treated to Prevent Blockages & Flooding



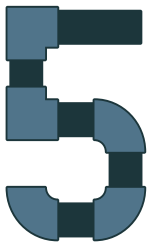
63

Lift Stations



22

Pump Station Valves Replaced

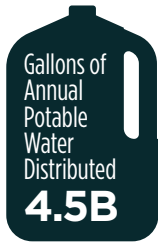


5 Major H₂O Plants

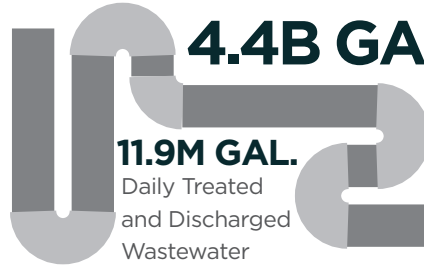
3 Small Water Systems
2 Elevated Tank Distribution
1 Major Wastewater Treatment Plant & Sludge Drying Operation
1 Sewage Lagoon and Land Application Sprayfield



Gallons of Daily Potable Water Consumption
12.2M



Gallons of Annual Potable Water Distributed
4.5B



4.4B GAL.

11.9M GAL. Daily Treated and Discharged Wastewater

Annual Collected, Treated & Discharged Wastewater

WE WENT FROM TO DO TO DONE!

Replaced 2100 Seals

Installed Chlorine/Tank Monitors at all 5 Water Plants

Cleaned 4300 Diffuser Heads

Completed 3386 Work Order Requests

Installed 50 New Residential Taps

Installed 12 New Residential Sewer Taps

Installed 733 ft. of Water Main

Repaired 930 Sewer Laterals

Repaired 1444 Streets

Repaired 351 Storm Drains

Inspected 5221 ft. of Storm Drains

Installed 500 Linear Feet of Brick & Metal Fencing

A SPECIAL THANKS TO OUR COMMUNITY PARTNERS AND COUNTLESS VOLUNTEERS THROUGHOUT SUMTER

- | | | | | |
|--------------------------------|------------------------------------|----------------------------|-----------------------------|-------------------------------|
| 67 Deli | Central Carolina Technical College | Fairfield Inn | J O'Grady's | Southern Roofing Services |
| Advanced Veterinary Hospital | Citgo | Fat Boy Express | Jersey Mikes | Springfield |
| Agape Hospice | Clemson Exchange | Firehouse Subs | Jet-Vac | Sprint |
| Anytime Fitness | Coke | First Citizens Bank | JJ Hardee Construction | StayMobile |
| Armoloy | COLA Daily | Friends of Swan Lake | Jones GMC | Strong Arms Gun Shop |
| Aycock-Richardson Monument Co. | Community Broadcasters | Fromme2U Catering | KayDeAeis | Subway |
| Baker's Sweets Café | Continental Tire | FTC | Leo's | Sumter Chamber of Commerce |
| BC Mulch | Cooking with Jane | Gary Herlong State Farm | Liberty Partners | Sumter Coatings |
| Becton-Dickinson | Council of Garden Clubs | Gerogio's | Magnolia Manor | Sumter County |
| Berenyi | Country Inn and Suites | Guignard Animal Clinic | Marshall Wallace, DMD | Sumter Cut Rate |
| Berkshire Hathaway Real Estate | Creech Roddey Watson | Guignard Diner | Mary Ann's Deli | Sumter Living |
| BJs Health Food Store | Curtis & Croft | H&S Wholesalers | Munn E Saver | Sumter Packaging |
| Black River Coop | Dev's One Stop | Hamptons | Nicole Norris Design Studio | Sumter Senior Services |
| Bojangles | Discount Furniture | Hines Furniture | O'Donnell House | T&N Septic Tank Co, Inc. |
| Boykin Heating and Air | Dixie Carpets | Homeward Association | Outback Steakhouse | The Item |
| Bradley's | Duke Energy | Hondo of Sumter | Palmetto Health Tuomey | The Link Economic Development |
| Carolina Children's Dentistry | Dynamic Digital | Hudson Veterinary Hospital | Palmetto Pigeon Plant | Office |
| Catering for All Occasions | Elmore Cannon Stephens | IGA | Palmetto Rotary | Thompson Industrial |
| Caterpillar | EMS-Chemie | Imports Unlimited | Palmetto Subs | Thompson Turner |
| | | | Palmetto Time | Tony's Guns and Police Supply |
| | | | Peace Textile, Inc. | Travelers Inn and Suites |
| | | | Piggly Wiggly | United Way of Sumter |
| | | | Reliable Pawn Shop | US AF Recruiting |
| | | | REMAX Realty | USC Sumter |
| | | | SAFE Federal Credit Union | Walgreens |
| | | | Santee Wateree RTA | Walmart |
| | | | Savor the Flavor | Wells Fargo |
| | | | Scott Will | Willie Sue's |
| | | | Scott Will Mazda | Young Professionals of Sumter |
| | | | Shoney's | Yucatan Mexican |
| | | | Sidebar | Zaxby's |
| | | | Sign Wave | Zimco |
| | | | Simpson's Hardware | |
| | | | Sonic | |

FUNDRAISING

\$119,295.90

RAISED BY CITY STAFF
FOR LOCAL COMMUNITY
ORGANIZATIONS

Like. Tweet. Share. Love!

 @SumterSC
  @CityofSumter

 @CityofSumter
  @CityofSumter

SumterSC.gov

